



GOVERNMENT OF WEST BENGAL

*Office of the Principal*

ACHARYA PRAFULLA CHANDRA ROY GOVERNMENT COLLEGE

HIMACHAL VIHAR, MATIGARA, SILIGURI, DARJEELING

Email Address:- [apcrgc@apcrgc.org](mailto:apcrgc@apcrgc.org), website: [www.apcrgc.org](http://www.apcrgc.org)

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**One Day workshop: Consumer Protection in the light of Consumer Protection Act, 2019**

**Name of Speaker:** Md. Wahid Alam, Consumer Activist

**Date:** 27.02.2020

**Time:** 2.00 pm


**Venue:** Seminar Hall

**Seminar conducted by:** IQAC, A.P.C. Roy Govt. College

**Participation by:** Students and faculties

**Report:** A Workshop on Consumer Protection in the light of Consumer Protection Act, 2019 was organised by IQAC, A.P.C. Roy Govt. College on 27<sup>th</sup> February, 2020. The Seminar on Consumer Protection was held on 27.02.2020 in the Seminar Hall of the college at 2 pm. The speaker, Mr. Md. Wahid Alam Consumer Activist, was introduced to the students and teachers by Akash Chowdhury, Assistant Professor. He was felicitated by Debjani Sarkar, Convener, Seminar Committee in the presence Dr. Jayanti Saha, Dr. Salman Sahid and others. He started his speech by thanking the OIC, Dr. Mayukh Sarker and the other faculty members for giving him a platform to share his views. He through his speech made us aware of our rights as consumers. He informed us to pay the price printed on the products and not pay extra if demanded. A shopkeeper usually avoids any onus on a sold object by not giving a GST bill. He allures the customers by selling the product for lower price for the item while concealing the fact that the customers lose their right to a complaint in case of damaged products in absence of a GST bill. He also informed us the avenues by which we as consumers can exercise our rights and where to approach for a complaint, if any. His speech in a nutshell was informative and enlightening. He ended his speech by thanking the college. The programme ended with a thanksgiving note by the convener of Seminar Committee.



  
Officer-in-Charge  
A P C ROY GOVT. COLLEGE  
Siliguri



सत्यमेव जयते

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Memo: APCRG/20

Date: 20th February, 2020

This is to inform all the students, faculty members, non-teaching staffs that a seminar will held at Acharya Prafulla Chandra Roy Government College, Siliguri as per the following schedule:

Title of the Talk: One Day workshop on Consumer Protection in the light of Consumer Protection Act, 2019

Speaker: Md. Wahid Alam,

Affiliation: Consumer Activist

Date and time: 27.02.2020

Venue: Seminar Hall

All are welcome to attend the seminar.

  
Officer-in-Charge  
A.P.C ROY GOVT. COLLEGE  
Siliguri

Dr. Mayukh Sarker

Officer-in-charge

A.P.C Roy Govt. College, Siliguri



Acharya Prafulla Chandra Roy Government College, Siliguri



Seminar on

## Consumer Protection in the light of Consumer Protection Act, 2019

Organised by


Internal Quality Assurance Cell, Acharya Prafulla Chandra Roy Government College

In association with

Office of the Assistant Director, Consumer Affairs & Fair Business Practices,  
Regional Centre for Consumer Education, Government of West Bengal

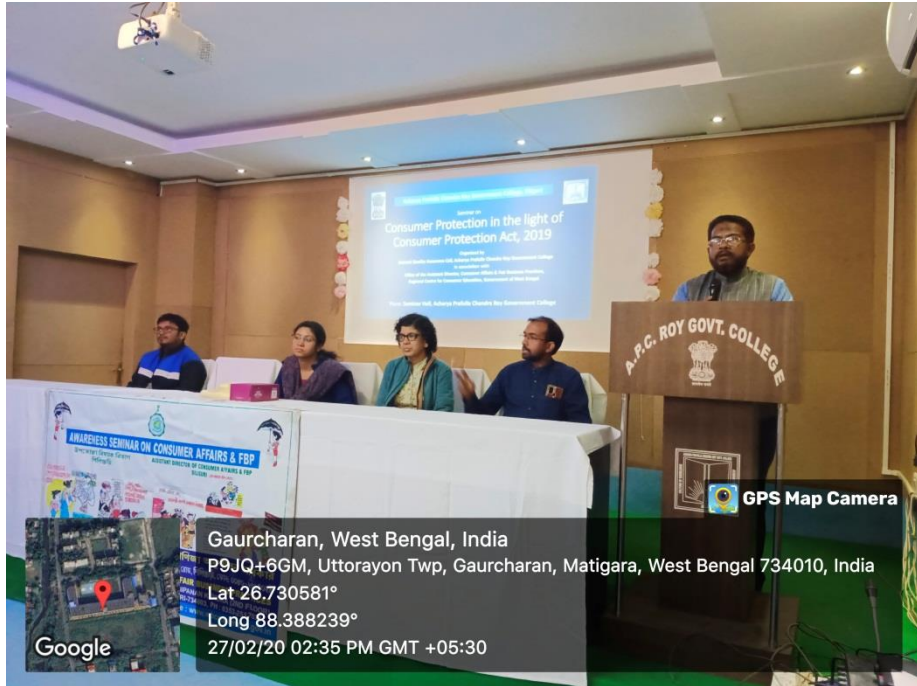
Place: Seminar Hall, Acharya Prafulla Chandra Roy Government College



  
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**One Day workshop on “Consumer Protection in the light of Consumer Protection Act, 2019” by Md. Wahid Alam**



  
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**Siliguri**